

## 2012 Disney Dining Plan



# Disney Dining PLAN

Disney Dining Plan meals and snacks may not be redeemed for cash in whole or in part, sold separately, transferred or refunded. Theme Park admission is required for some dining locations. Advance Reservations are strongly recommended and may be required at some Table-Service restaurants participating in the Disney Dining Plan. Operating hours, menus, entertainment, Characters, Disney Dining Plan locations, components and terms are subject to change without notice.

Disney Dining Plan meal and snack entitlements are based on the length of your package stay at your *Disney Resort Hotel*. The owners of the *Walt Disney World*® Resort shall not be responsible for the non-utilization of package components due to refurbishing, capacity, inclement weather, or any circumstance beyond their control.



**Welcome to the Disney Dining Plan,** which offers a convenient and affordable way to enjoy snacks and meals throughout the *Walt Disney World*® Resort. In 2012, approximately ten (10) dining locations have been added to the list of participating restaurants, including many located in the *Downtown Disney*® area. That means lots of great dining opportunities for you and your family. This brochure outlines the details of what is included and how to use the Disney Dining Plan.


### Number of Meals During Your Package Stay

The Disney Dining Plan includes one (1) Quick-Service Meal, one (1) Snack, and one (1) Table-Service Meal per person, per night of your package stay for everyone in the party ages 3 and over. The plan also includes one (1) Resort refillable drink mug per person, that is valid for the length of your stay (**eligible for refills at Quick-Service locations only in your *Disney Resort* hotel**).

### Using Your Meals

- 🐭 You can redeem more than one Quick-Service meal, Table-Service meal or snack per day, if you wish, until your total is depleted.
- 🐭 All unused meals and snacks and the ability to use your Resort refillable mug expire at midnight on your package reservation checkout date.

### Finding Dining and Snacks Locations

- 🐭 Most of the restaurant locations in Disney Theme Parks, Disney Water Parks, the *Downtown Disney*® area and Disney Value, Moderate, Deluxe and Deluxe Villa Resort hotels accept the Disney Dining Plan (please see a list of participating restaurants beginning on page 3).
- 🐭 You can also find plenty of locations where you can redeem your Snacks - just look for this symbol  on the menu boards at Quick-Service restaurants, most outdoor food carts and select merchandise locations to identify what is eligible as a Snack.
- 🐭 Certain items are not included in the Disney Dining Plan such as:
  - Alcoholic Beverages
  - Items that are more than a single serving (such as a box of doughnuts or a jar of peanut butter)
  - Items (such as popcorn or drinks) that are served in a Souvenir Container
  - Items that are sold from Recreation Rental Counters
  - Items that are considered Merchandise (such as Bottle Toppers, Glow Cubes and Bottle Straps)

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The Wave ... of American Flavors at Disney's Contemporary Resort



Sanaa at Disney's Animal Kingdom Villas - Kidani Village

## SAMPLE RECEIPT:

The following is a portion of a sample receipt from a Table-Service restaurant, which shows 4 adult meals and 1 child meal ordered and tendered to the dining plan. In this example, the Guest charged the gratuity and other charges not covered by the Disney Dining Plan to their room, which was authorized with charging privileges. The receipt shows the number of adult and child Table-Service entitlements remaining.

Shows Table Service entitlements remaining

Walt Disney World  
Where dreams come true

Cape May Cafe  
Store Number 4007  
Lake Buena Vista, FL 32830

CAST MEMBER : Goody      TABLE NUMBER : 70  
CHECK NUMBER: 2-345      GUEST COUNT : 5

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12 AD TBLSV Cp Rm  
3 CH TBLSV Cp Rm

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VF      TS Meal Adult PURCHASE      6.00  
ACCOUNT NUMBER XXXXXXXXXXXXXXX1234  
REF: 240433044818  
Entitlements Used: 4  
TRACKING NO.: 1234567  
CEM: S OSN: 0

VF      TS Meal Child PURCHASE      0.00  
ACCOUNT NUMBER XXXXXXXXXXXXXXX1234  
REF: 240433044818  
Entitlements Used: 1  
TRACKING NO.: 1234567  
CEM: S OSN: 0

VF      GUEST ID PURCHASE      22.30      P  
ACCOUNT NUMBER XXXXXXXXXXXXXXX1234  
REF: 240433044818  
TRACKING NO.: 1234567  
CEM: S OSN: 0  
MID: 11

Number of Entitlements Redeemed

Type of Entitlement used

Gratuity and other charges not covered by the Disney Dining Plan, charged to room.

## Redeeming Your Meals

Present your Key to the World card to the server or cashier at the time a meal or snack is purchased and **specify the number of meals or snacks being redeemed** for Guests ages 10+ on your Disney Dining Plan and the number of meals or snacks being redeemed for Guests ages 3-9 on your Disney Dining Plan.

Guests ages 3-9 must order from a children's menu where available.

**Gratuities are not included except at Dinner Shows, Private In-Room Dining and Cinderella's Royal Table.**

- An additional form of payment is needed if you add a gratuity and have not provided a credit card at check-in to charge incidentals and other expenses to your room.

- An 18% gratuity will automatically be added to your bill for parties of 6 or more.

You may **not** redeem meals or snacks for any Guests who are not on your Disney Dining Plan.

The Disney Dining Plan is unavailable for Guests under the age of 3, but they may share from an adult plate at no charge, or a meal may be purchased from the menu. The price of the meal will be added to your bill.

## Tracking Your Meals

Your meal usage will be tracked electronically to your package reservation.

The example below illustrates a party with 2 Guests ages 10+ and 2 Guests ages 3-9 utilizing one of their Quick Service meal entitlements.

Number of Guests in Party		Total Quick - Service Meals	- Number of Meals Redeemed	= Remaining Quick Service Meals
2 Guests ages 10 and over:	Quick-Service Meals	10	2	8
2 Guests ages 3-9:	Quick-Service Meals	10	2	8
<b>Total:</b>		20	4	16

After you dine, your party's remaining entitlements for the meal type you just enjoyed (Table-Service, Quick-Service or Snack) will be printed on the receipt.

You can also contact your hotel concierge at any time for your meal plan balance.

## Healthy Food Options

Disney is committed to offering a wide range of options for you and your family. We offer menu selections for all of our Guests, including children, seeking well-balanced meals, snacks and beverages as well as those with lifestyle dining requests or special dietary requests. Guests should notate any special dietary requests at the time of booking their dining reservation. Guests may also speak with a chef or manager upon arrival at the dining location.

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**RESERVATIONS: [disneyworld.com/dining](http://disneyworld.com/dining)** Advance reservations are strongly recommended. Our Table-Service Restaurants , Character Dining , Signature Restaurants  and Dinner Shows  book quickly and the restaurant and seating of your choice may be limited or may not be available during your visit. Please make reservations online at [disneyworld.com/dining](http://disneyworld.com/dining) or by calling 407-WDW-DINE up to 180 days prior to your visit for the best options. Advance reservations are required for Dinner Shows. An accepted major credit card guarantee is required for reservations at certain locations. Reservations must be cancelled at least one day prior or a per person cancellation charge may be incurred (charge varies by location). Guests should notate any special dietary requests at the time of booking their dining reservation. Guests may also speak with a chef or manager upon arrival at the dining location.




## Dinner Shows



Dinner Shows offer family-style dining with live entertainment show performances throughout the meal, themed to the Resort setting.

The Disney Dining Plan can be used for Category 2 or Category 3 seating at all Dinner Shows (subject to availability) and Category 1 seating at the 9:30pm Hoop-Dee-Do Musical Revue (subject to availability).

Please pick up your dinner show ticket at the Concierge Desk in your Disney Resort Hotel prior to arriving at the show. **All Dinner Shows require Advance Reservations. Gratuities are included.**

Two  Table-Service meals for each person dining at a Dinner Show will be redeemed from their meal plan balance.

### Disney's Fort Wilderness Resort & Campground

Hoop-Dee-Do Musical Revue (D)  

Mickey's Backyard BBQ (seasonal) (D)  

### Disney's Polynesian Resort




Disney's Spirit of Aloha Dinner Show (D)  


## Private In-room Dining/Pizza Delivery

### Private In-Room Dining

Offers the comfort and convenience of dining in your room at select *Disney Resort* hotels.

Each Private In-room Dining Meal includes one (1) single serving:

-  Entrée
-  Dessert (lunch & dinner)
-  Non-alcoholic beverage

Two  Table-Service meals for each Private In-room Dining meal ordered will be redeemed from each person's meal plan balance.

Gratuities are included.

Available at the following Disney Resort hotels:

Disney's Animal Kingdom Lodge

Disney's BoardWalk Inn and Villas

Disney's Contemporary Resort

Disney's Grand Floridian Resort & Spa




Disney's Polynesian Resort

Disney's Wilderness Lodge

Disney's Yacht and Beach Club Resorts

### Pizza Delivery

Each Pizza Delivery meal includes:

-  Two (2) Single-serving non-alcoholic beverages
-  One (1) Pizza entrée item
-  Two (2) Desserts

A total of two (2) Adult Table-Service meals will be redeemed from your meal plan balance for each Pizza Delivery meal.

Gratuities are included.

Available at the following Disney Resort hotels:

Disney's All-Star Movies Resort

Disney's All-Star Music Resort

Disney's All-Star Sports Resort

Disney's Art of Animation Resort  
(Phase I scheduled to open summer 2012)

Disney's Caribbean Beach Resort

Disney's Pop Century Resort

Disney's Port Orleans Resort

**B = Breakfast L = Lunch D = Dinner**


 = **Gratuities Included**


 Two (2) Table-Service Meals Will Be Redeemed Per Person


Disney Dining Plan locations are subject to change without notice or liability. Theme Park admission is required for some dining locations. Operational hours may vary.




## Some Great Tips!


 Our Table-Service restaurants, character dining and dinner shows book quickly and the restaurant and seating of your choice may be limited or may not be available during your visit. **Please make reservations online at [disneyworld.com/dining](http://disneyworld.com/dining) or by calling 407-WDW-DINE up to 180 days prior to your visit for the best options.**

 When dining with another party who is also using their Key to the World card to redeem their meals, please notify the server which meals should be redeemed on each card and provide the cards to your server upon ordering dessert.

 If you choose, you may use your Table-Service entitlements at Quick-Service locations.

 Most Quick-Service locations, outdoor food carts and merchandise locations selling frozen ice cream novelties, popcorn, or Coca-Cola® products accept your Disney Dining Plan. Just look for this symbol to identify eligible snack options.



 You can continue using meals/snacks in any order during your package stay until each person has depleted his/her allotted meals/snacks. For example, if you use all your snacks on the first day, that will leave zero snacks for the remainder of your stay.

# Frequently Asked Questions

**Q.** Can I use my Disney Dining Plan to redeem meals for friends or family members who are not included in my reservation or have not purchased a Disney dining plan?

**A.** Sorry, you may **not** use your Disney Dining Plan to redeem meals for friends or family members who are not included in your reservation or have not purchased a Disney dining plan.

**Q.** Are reservations required?

**A.** **Advance reservations are strongly recommended.** Our Table-Service restaurants, Character Dining, Signature Restaurants and Dinner Shows book quickly and the restaurant and seating of your choice may be limited or may not be available during your visit. **Please make reservations online at [disneyworld.com/dining](http://disneyworld.com/dining)** or by calling 407-WDW-DINE up to 180 days prior to your visit for the best options. Advance reservations are required for Dinner Shows. An accepted major credit card guarantee is required for reservations at certain locations. Reservations must be cancelled at least one day prior or a per person cancellation charge may be incurred (charge varies by location). Guests should notate any special dietary requests at the time of booking their dining reservation. Guests may also speak with a chef or manager upon arrival at the dining location.

**Q.** Can Guests ages 3-9 order anything off the menu?

**A.** No, Guests ages 3-9 must order from a children's menu, where available. Many children's menus offer healthy options in addition to kid favorites. The Disney Dining Plan is unavailable for Guests under the age of 3, but they may share from an adult plate at no charge, or a meal may be purchased from the menu. The price of the meal will be added to your bill.

**Q.** Can Guests ages 10+ use Guests ages 3-9 meal entitlements?

**A.** Sorry, meal entitlements cannot be shared between Guests ages 10+ and Guests ages 3-9.

**Q.** Must I use exactly 1 Table-Service, 1 Quick-Service and 1 Snack each night of my package stay?

**A.** No, for maximum flexibility, meal entitlements can be used whenever you like during your package stay. For example, one night you may wish to hold off using a Table-Service meal and then the following night use 2 Table-Service meals to dine at a Signature Restaurant or Dinner Show (subject to availability).

**Q.** Are gratuities included?

**A.** No, gratuities are **not** included unless otherwise indicated. An 18% gratuity will be added automatically for parties of 6 or more.

**Q.** How will I be able to keep track of the number of meals used?

**A.** After you dine, your party's remaining entitlements for that meal type (Table-Service, Quick-Service or Snack) will be printed on the receipt. You can also stop by the Concierge of your hotel for a complete printout of meals used/available.

**Q.** Can Guests dining at a Table-Service restaurant substitute an appetizer or salad for a dessert?

**A.** No, Guests may not substitute their dessert entitlement for an appetizer or salad.

**Q.** Can Guests substitute a table-service or quick-service entitlement for a snack?

**A.** No, Guests may not substitute a table-service or quick-service entitlement for a snack.

**Q.** Do any restaurants have a dress code?

**A.** Yes, the following Signature Restaurants have a resort casual dress code:

- 🍷 *Artist Point* at Disney's Wilderness Lodge
- 🍷 *California Grill* at Disney's Contemporary Resort
- 🍷 *Citricos* at Disney's Grand Floridian Resort & Spa
- 🍷 *Flying Fish Cafe* at Disney's BoardWalk
- 🍷 *Jiko – The Cooking Place* at Disney's Animal Kingdom Lodge
- 🍷 *Narcoossee's* at Disney's Grand Floridian Resort & Spa
- 🍷 *Yachtsman Steakhouse* at Disney's Yacht and Beach Club Resorts

**Men:** Dress slacks, jeans, trousers, or dress shorts, short- or long-sleeved shirt with a collar or t-shirt required. Jackets are optional.

**Ladies:** Jeans, skirt, or dress shorts with blouse, sweater or t-shirt, or a dress required.

**Not permitted:** tank tops, swimsuits or swimsuit cover-ups, hats for gentlemen, cut offs, torn clothing of any kind, or t-shirts with offensive language and/or graphics.

